

## "At Capacity" Screenings and Events ticket policy for BIFF 2024

The Beaufort International Film Festival has limited seating capacity and strives to accommodate as many patrons as possible. Therefore, before the start of each "At Capacity" film block the venue will be completely cleared. There will be no saving seats or leaving ANY personal belongings behind. If you have some type of medical exception, you will need to discuss it with a BIFF representative immediately. A Standby line for those individuals who wish to TRY to purchase a ticket to an "At Capacity" film block will begin forming one hour before the start of any "At Capacity" film block showing to attempt to fill every seat possible. Fifteen minutes prior to the start of every "At Capacity" film block, BIFF will sell any empty seats to patrons who are present. There are no guarantees that seats will be available. Therefore, we suggest all ticket holders arrive at the festival venue 45 minutes in advance of the "At Capacity" film block to ensure that they are in their seats at least 15 minutes prior to the start of the "At Capacity" film block. If you have purchased a ticket and are turned away due to seats being filled prior to your arrival, BIFF will refund the price of the BLOCK TICKET or will exchange it for another ticket of equal value.

Late seating will not be permitted once the film block has started.

Lines will be formed in the lobby by ticket type and we will utilize the hallways of the venue to hold patrons before the doors are opened to auditorium. If possible, seating will begin 45 minutes prior to the start of the film block and will be taken in the following order:

- Filmmakers associated with the "At Capacity" film and wearing the assigned credentials and any of their ticketed guests will have seating priority
- VIP BIFF Sponsors wearing the Green and Gold lanyards
- BIFF Sponsors wearing the Jean Ribaut lanyards
- All Events ticket holders
- Visiting Filmmakers wearing the blue and gold lanyards that are watching and supporting the "At Capacity" film block
- Day Passes
- And Finally, the Block passes

At the time of this announcement the Blocks that are affected and labeled as "At Capacity" are as follows:

Friday, Feb. 23<sup>rd</sup> Block 5 @ 7:30 pm – The Final Run

Saturday, Feb. 24th Block 5 @ 4:00 pm – The Spirit of Beaufort: Remembering Forrest Gump

Saturday, Feb. 24<sup>th</sup> Block 6 @ 7:30 pm – An Evening with Gary Sinise Lifetime Award Presentation